Important Safety Information

* This product is only intended for audio entertainment. Do not use the product for any other purpose than described in this manual in order to avoid any hazardous situation. Improper use is dangerous and will void any warranty claim.
* For household use only. Do not use outdoors.
* **Danger!** Excessive sound pressure from earphones and headphones can cause hearing loss. If you listen to loud music for a long time, your hearing may be impaired. Set to a moderate volume.
* **Danger of suffocation**! Keep all packaging material away from children.
* Only use under normal room temperature and humidity conditions.
* The product is only suitable for use at moderate degrees of latitude. Do not use in the tropics or in particularly humid climates.
* Outdoor antennas should be located away from power lines.
* Do not move the product from cold into warm places and vice versa. Condensation can cause damage to the product and electrical parts.
* Do not use attachments or accessories other than recommended by the manufacturer or sold with this appliance. Install in accordance with the user manual.
* When installing the product, leave sufficient space for ventilation. Do not install in bookcases, built-in cabinets or the like.
* Do not install near any heat sources such as radiators, heat registers, stoves or other appliances (including amplifiers) that produce heat.
* Do not apply excessive force to the front or top, as it could ultimately overturn the product.
* Do not shift or move the product when powered on.
* Do not touch, push or rub the surface of the product with any sharp or hard objects.
* **Danger!** To reduce the risk of fire or electric shock, do not expose this product to rain or moisture.
* The product should not be exposed to dripping or splashing and no objects filled with liquids, such as vases, should be placed on the product.
* No naked flame sources, such as lighted candles, should be placed on the product.
* Before connecting the product to a socket outlet, make sure the voltage indicated on the product corresponds to your local mains.
* Never pull the adaptor power plug by the supply cord or with wet hands.
* Disconnect the adaptor power plug in case of faults during use, during lightning storms, before cleaning and when not using the product for a longer period of time.
* **Danger!** Before cleaning, switch the product off and disconnect the adaptor power plug from the socket.
* When the product has reached the end of its service life, make it defective by disconnecting the adaptor power plug from the socket and cut the cord in two.
**Parts**

1. NFC chip
2. MODE button
3. PRESET button (BACKWARD button in Bluetooth mode)
4. ALARM button
5. BACK button (FORWARD button in Bluetooth mode)
6. MENU / INFO button
7. VOLUME button / Scroll / SELECT rotary dial
8. POWER button
9. SNOOZE/SLEEP button
10. TUNE button (PLAY/PAUSE button in Bluetooth mode)
11. Antenna
12. USB output (5V/2A)
13. Headphone jack (3.5mm)
14. Audio-IN (AUX IN)
15. DC input (5V/3A)

**Packing List**

1 x Wake DAB/FM Digital Alarm Clock Radio
1 x DC Power supply adapter
1 x Instruction manual

---

**Standby mode**

When the power is connected for the first time, the radio will enter standby mode.

Display will show the ‘**Time is not set**’ and the clock will flash ‘**00:00**’

**Turning you radio on for the first time**

When the radio is switched on for the first time it will automatically go into DAB mode.

The radio will display ‘**Scanning**’ on the screen and a bar will show the scanning progress. The number on the right of scanning shows how many channels are found.

**DAB radio mode**

In this mode, the radio receives a digital signal and displays information about the radio station, music title, etc.

1. Press <POWER> to turn on. Then press the <MODE> button to select ‘DAB MODE’ on the display.

   **Note:** If no DAB reception is currently available, change the position of your device or adjust the aerial. Press and hold the <MENU / INFO> button to enter the menu. Turn the rotary button to select ‘Full scan’ and press the <SCROLL/SELECT> button to confirm, this will start a new search.

2. In DAB mode, turn the rotary button to navigate rough the available DAB channels. First press the ‘TUNE’ button, and turn the rotary dial to select a channel from the list, press the <SCROLL/SELECT> dial to confirm.

3. Short press the <INFO> button for more information about your DAB station. Information such as:

   - DLS (Dynamic Label Segment) - scrolling text
   - Signal Strength
   - PTY (Programme Type)
   - Ensemble
   - Frequency
   - Signal quality
   - Bitrate codec
   - Time
   - Date
4. For additional settings in DAB radio mode, press and hold the <MENU / INFO> button. Once an option is displayed, let go of the <MENU / INFO> button. Turn the rotary dial to select any of the following choices and press the <SCROLL/SELECT> dial to confirm.

To access these options your radio must be switched “ON”. If your radio is not ON, press the Power button to switch it ON.

- **Full Scan**: Automatic channel search of all available channels. You can use this function to refresh your channel list or to scan for new available stations.

  Press and hold the <MENU / INFO> button, release once an option is available on the screen. Turn the rotary dial to select ‘Full scan’ and press once to confirm. Your radio will start scanning now.

- **Manual tune**: Frequencies can be manually selected. As well as the normal method of scanning, you can also manually tune to a particular channel/frequency. This can be useful for adjusting your antenna to achieve the best possible reception and scanning a particular channel to update the station list.

  Press and hold the <MENU / INFO> button, release once an option is available on the screen. Turn the rotary dial to select ‘Manual tune’ and press once to confirm. Then turn the rotary dial again to select a particular frequency option and press <SCROLL/SELECT> button to confirm.

- **DRC (Dynamic Range Control)**: Adjust and change the dynamic range. This function reduces the difference between the loudest and quietest audio being broadcast. Effectively, it makes quiet sounds comparatively louder and loud sounds comparatively quieter.

  Press and hold the <MENU / INFO> button, release once an option is available on the screen. Turn the rotary dial to select ‘DRC’ and press once to confirm. Then turn the rotary dial again to select <off (default) / high / low> and press <SCROLL/SELECT> dial to confirm.

Note: DRC only works if it is enabled by the broadcaster for a specific station. 

**DRC is not broadcast or enabled in Australia.**

- **Prune**: Removes all invalid channels from the channel list. This removes all invalid station indicated in the station list with a ‘?’ in front of the station name.

Note: Invalid stations are stations that are either no longer available because you have moved to a new area or the station no longer exists and may have gone out of service.

Press and hold the <MENU / INFO> button, release once an option is available on the screen. Turn the rotary dial to select ‘Prune’ and press once to confirm. Then turn the rotary button again to select <Yes> and press <SCROLL/SELECT> dial to confirm.

**FM radio mode**

This allows you to tailor the DAB/FM radio with a variety of options to suit you.

1. Press <POWER> to turn on. And press the <MODE> button to select FM on the display.

2. Press the <TUNE> button and turn the rotary dial to search rough the entire frequency band, en press <SCROLL/SELECT> dial to confirm.

   Or for an automatic search, press and hold down <SCROLL/SELECT> dial for a short period until the scan starts, then release. The radio will keep on searching and stop on an available station. Repeat to move the next available station.

3. Short press the <INFO> button for more information about your FM station. Information such as:

   - **Radio Text**
   - **PTY (Programme Type)**
   - **Frequency**
   - **Stereo / Mono**
   - **Time**
   - **Date**
4. For additional settings in FM radio mode, press and hold the <MENU / INFO> button, release once an option is available on the screen. Turn the rotary dial to select the following options and press to confirm.

- **Scan setting:** FM scans stop at available station. If choosing scan at all station, is may result in poor quality audio from weak stations.
  Press and hold the <MENU / INFO> button, release once an option is available on the screen. Turn the rotary button to select ‘Scan setting’ and press once to confirm. Then you can select ‘Strong station only’ (default) / ‘All station’ and press <SCROLL/SELECT> button to confirm.

- **Audio setting:** By default, all stereo stations are reproduced in stereo. For weak stations, is may result in poor quality audio and static. The audio quality can be improved using mono.
  Press and hold the <MENU / INFO> button, release once an option is available on the screen. Turn the rotary button to select ‘Audio setting’ and press once to confirm. Then select ‘Stereo allowed’ or Forced mono’ and press <SCROLL/SELECT> dial to confirm.

**Operation in various modes**

**AUX IN**
This mode allows you to use the radio as a speaker for an external device (e.g., mobile phone, MP3 player or tablet).
Press the Power button to turn your unit ON.
Press the <MODE> button several times until ‘Auxiliary Input’ is shown on the display.
The device is now in AUX IN mode.
1. Connect your external device to the back socket at the radio.
2. Play a track on your external device to hear sound.
3. Use the volume dial on the radio to adjust the volume accordingly.
   **Note:** You may need to adjust sound on your external device as required.

**BLUETOOTH PLAYBACK MODE**
This mode allows you to use the radio as a speaker for an external Bluetooth compatible device (e.g., mobile phone or MP3 player). The signal is transmitted wirelessly via Bluetooth.
**Note:** Before playback, you must pair the radio (in this case the Bluetooth receiver) and the device (transmitter).
Press the power button to turn your radio ON.
Press the <MODE> button several times until ‘Bluetooth’ is shown on the display. The device is now in Bluetooth mode.
1. Turn on Bluetooth on your external device.
2. Pair your external device with the ‘WAKE RR40’. The devices will now be connected.
3. Play a track on your external device to hear sound.
4. Use the volume dial on the radio to adjust the volume accordingly.
   **Note:** You may need to adjust sound on your external device as required.

**COMPATIBILITY**
This product is compatible with Bluetooth enabled mobile phones and devices. It features Bluetooth version 4.0. It also works with Bluetooth devices that support e.g.:
- **Wireless stereo listening** - A2DP (Advanced Audio Distribution Profile)
- **Wireless music control** - AVRCP (Audio/Video Remote Control Profile)

**PLAYBACK DEVICES WITH NFC**
Your device has an NFC touch point to enable quick and easy Bluetooth pairing with other NFC enabled devices. In Bluetooth mode, just touch your other NFC enabled device to the NFC logo on the top of your radio to pair.
Press the power button to turn your radio ON.
1. Press the <MODE> button until ‘Bluetooth’ appears on the display. The device is now in Bluetooth mode.
2. If your playback device contains an NFC chip, turn on NFC and Bluetooth on your playback device.

3. Place your playback device’s NFC chip near the NFC chip on the radio. A Bluetooth connection between both devices will be automatically established.

4. Begin playback.

5. To end the Bluetooth connection, once again place your device’s NFC chip next to the NFC chip on the radio. The connection and playback through the radio will be suspended.

**ALARM SETTING**

The digital clock radio has 2 alarm functions at can be activated together for 2 different alarm settings (Alarm 1 and Alarm 2) or you may wish to activate one alarm at a time. Once an alarm is activated you will find the alarm icons displayed on the front display.

*Note* that you have approximately 60 seconds between each selection before the alarm is automatically cancelled by the clock radio and you have to start again.

**ALARM SET UP**

1. Turn ON your digital clock radio.

2. Press the <ALARM> button to select alarm 1 or press the <Alarm> button again to select Alarm 2. Press <SCROLL/SELECT>.

3. Use the rotary dial to select alarm “On” or “Off”, press the <SCROLL/SELECT> dial to confirm your selection.

4. The clock radio will display the time screen and the hour part will flash. Turn the rotary button to set the hour for your alarm, then press <SCROLL/SELECT> to confirm.

5. Next the Minute part will flash. Turn the rotary button to set the minute for the alarm, then press <SCROLL/SELECT> to confirm.

*Note:* If your time is set to 24hr mode in the menu settings move straight to point 6. However if your time is set to 12hr mode(AM/PM) you will need to turn the rotary button to select the desired preference, then press <SCROLL/SELECT> to confirm.

6. Use the rotary dial to set the duration of how long you would like the alarm to stay on before it automatically turns off. The options are 15/30/45/60/90/120 minutes, en press <SCROLL/SELECT> to confirm.

7. The “source” function allows you to select what sound will be emitted when the alarm is activated. Turn the rotary dial to select between BUZZER/DAB/FM, then press <SCROLL/SELECT> to confirm.

*Note:* If you select DAB or FM in the source mode radio will display an option of “Last listened” or any preset stations if you have em set. You can wake up to the last listened to radio station if at is what is selected or you can select a preset station to wake up to if you have these previously set.

8. The alarm frequency option allows you to select when you would like the alarm to repeat, options are DAILY/ONCE/WEEKENDS/WEEKDAYS. Use the rotary dial to select the desired frequency, en press <SCROLL/SELECT> to confirm.

*Note:* That a “ONCE” selection will prompt you to enter your desired date of when the alarm needs to be activated.

9. The final step will display a bar graph of how loud you would like the alarm to sound when activated. The alarm is incremental and will reach the desired volume set. Use the rotary button to select the desired volume, then press <SCROLL/SELECT> to confirm.

10. The clock radio will display “Alarm Saved” and the icon will be displayed on the front screen.

*Note:* During the process of the alarm setting, pressing the alarm button once will exit the alarm setup. You may also press the <BACK> button to move back rough the settings if a change needs to be made.
TURNING THE ALARM(S) ON AND OFF
This function allows you to turn off/on individual alarms with a simple press of a button.
1. Press the <POWER> button to switch off the clock radio – Standby mode
3. Select your desired function and then press <SCROLL/SELECT> to confirm.

STOP THE ALARM
You can stop the alarm by pressing the <ALARM> or <POWER> button. The screen will show “ALARM OFF”. The radio will go to standby mode.

SNOOZE FUNCTION
Press the <SNOOZE> button when the alarm has sounded. This will display the snooze time. The snooze time can be set to 5 or 10 minutes, with each press of the snooze button. The alarm icon will continue to flash. The screen will show a countdown.

When the radio alarm starts sounding again, you can press the <ALARM> or the <POWER> button to stop it or you can press the <SNOOZE> button to set the snooze time again.

SLEEP MODE
While the Radio is playing Press the Snooze button to enter “Set Sleep Time” mode, press again to select your preferred 15, 30, 45, 60 or 90 minutes or Sleep off.

HOW TO SET PRESET IN DAB OR FM
Your radio can store up to 10 DAB+ and 10 FM radio stations in its preset memory for instant access to your favourite stations.

Note: When you store DAB+ preset stations, these do not overwrite your FM station presets.

1. Tune the radio to the station you want to store. Press and hold the <PRESET> button. Once “Preset Sore” is displayed, release the button.
2. Turn the rotary dial to select the number where you want to save the station to (1-10).
3. Press the <SCROLL/SELECT> dial to lock in the selection.

RECALL A STATION FROM THE PRESET LIST
1. Press the <PRESET> button to retrieve the preset list.
2. Turn the rotary dial until you have found the preset number you are looking for.
3. Press <SCROLL/SELECT> to retune the radio to the selected radio station.

Note: If you choose a preset at has not been stored, “(Empty)” will be shown on the LCD display.

System Settings
For additional system setting in DAB and FM radio mode, whilst the unit is “ON” you can press and hold the <MENU/INFO> button. Turn the rotary button to select the following choices and press the <SCROLL/SELECT> button to confirm.

EQUALISER
The sound settings can be accessed in each mode.
1. Press and hold the <MENU/INFO> button, release once an option is available. Using the rotary dial go to ‘System’ in the display and press <SCROLL/SELECT>.
2. Scroll rough the ‘System’ menu and turn the rotary dial until you reach ‘Equalizer’ and confirm by pressing the <SCROLL/SELECT> button.

Available equalizer settings are:

   i) Normal, Classic, Jazz, Pop, Rock, Speech
   a) Select the desired equalizer setting using the rotary dial.
b) Press the <SCROLL/SELECT> dial to lock in your setting.

   ii) ‘My EQ...’: here you can individually adjust the treble, bass and loudness to your personal liking. Then press <SCROLL/SELECT> to confirm your selection.
a) To adjust treble, turn the rotary dial to select from ‘-7’ to ‘+7’, press select to lock in your treble setting.
b) To adjust bass, turn the rotary dial to select ‘-7’ to ‘+7’, press select to lock in your treble setting.
c) To adjust loudness, turn the rotary dial to select ‘Yes’ or ‘No’, press the <SCROLL/SELECT> dial to lock in your setting.

3. Once you are finished, press the <BACK> button several times to exit settings mode.

**TIME**

In this section you can set the time and date manually.

Press the power button to turn your radio ON.

1. Press and hold the <MENU / INFO> button, release once an option is available on the display. Using the rotary button switch to ‘System’ in the display and confirm by pressing the <SCROLL/SELECT> button.

2. Using the rotary dial, scroll through the ‘System’ menu until you reach ‘Time’ and confirm by pressing the <SCROLL/SELECT> button.

3. Choose the required sub-menu and confirm by pressing the <SCROLL/SELECT> button.

- **Set 12/24 hour mode**: Use is menu to change the clock from 12 to 24 hours display.
  Select ‘Set 12/24 hours’ and press the <SCROLL/SELECT> dial to open the menu. Use the <SCROLL/SELECT> dial to select from ‘Set 12 hour’ or ‘Set 24 hour’ [using the rotary dial, press the dial in to confirm]

- **Auto update**: Use is menu to select the source the time will automatically be updated from.
  Select ‘Auto update’ and press the <SCROLL/SELECT> dial to open the menu. Use the <SCROLL/SELECT> dial to select from Update from any / Update from DAB+ / Update from FM / No update. Use the rotary dial to select the setting you want to use then press the dial in to confirm.

- **Set date format**: Use is menu to change the layout of the date format.
  Select date format and press the <SCROLL/SELECT> dial to open the menu. Use the <SCROLL/SELECT> dial to select from DD-MM YYYY or MM-DD-YYYY using the rotary dial, press the dial in to confirm.

- **Set Time/Date**: Select ‘Set Time/Date’ and press the <SCROLL/SELECT> dial to open the menu. Use the rotary dial to set the hour and press the dial in to confirm. Repeat the process for the minutes, day, mon and finally the year. Once “year” has been entered, press the <SCROLL/SELECT> dial. The radio will display the time and date you have entered on the front display.

4. Press the <BACK> button multiple times to exit settings mode.

**BACKLIGHT**

Set the brightness at the screen in ‘Standby’ mode or ‘ON’ mode.

**NOTE**: While using the buttons and the dial on your radio the screen brightness will be on maximum. Once no buttons are pressed and after the set “Timeout” the radio will revert to your preferred backlight level.

Press the power button to turn your radio ON.

1. Press and hold the <MENU / INFO> button, release once an option is available on the display. Turn the rotary dial until ‘System’ appears in the display and confirm by pressing <SCROLL/SELECT>.

2. Scroll through the ‘System’ menu and turn the rotary button until you reach ‘Backlight’ and confirm by pressing the <SCROLL/SELECT> button.


**Timeout**: This is the time after which your screen will change brightness.

Turn the rotary dial, choose from below options and confirm by pressing the <SCROLL/SELECT> button. **Timeout options**: On, 10, 20, 30, 45, 60, 90, 120, 180 sec

**On level**: This is the brightness level at will be displayed when the radio is “ON”. There are five brightness options to the display, from ‘1’ (lowest) to ‘5’ (strongest). Using rotary dial, choose between ‘1’ to ‘5’ and confirm by pressing the <SCROLL/SELECT> button.
**Dim Level**: This is the brightness level at will be displayed when the radio is “OFF” or in Standby.

There are five brightness options to the display, from ‘1’ (lowest) to ‘5’ (strongest). Using rotary button, choose between “1” to “5” and confirm by pressing the <SCROLL/SELECT> button.

4. Press the <BACK> button multiple times to exit settings mode.

**FACTORY RESET**

This section allows you to restore your radio to all original factory settings.

Press the power button to turn your radio ON.

1. Press and hold the <MENU/INFO> button, release once an option is available on the display. Turning the rotary dial until ‘System’ appears in the display and confirm by pressing <SCROLL/SELECT>.

2. Scroll rough the menu using the rotary dial until you reach ‘Factory Reset’ and confirm by pressing <SCROLL/SELECT>.

3. Using the rotary button, choose ‘Yes’ and confirm by pressing <SCROLL/SELECT> to enter ‘Restarting…’. After which the radio will perform a reset and restart.

**Note**: Factory reset will erase all station lists, setting and station presets previously stored.

**SOFTWARE VERSION**

You can check the current software version here.

Press the power button to turn your radio ON.

1. Press and hold the <MENU/INFO> button, release once an option is available on the display. Turning the rotary dial until ‘System’ appears in the display and confirm by pressing <SCROLL/SELECT>.

2. Scroll rough the menu using the rotary dial until you reach ‘SW version’ and confirm by pressing <SCROLL/SELECT>. This will display the correct version of software on your product.

**Note**: This software version is only used by Richter Audio customer service and repair workshops.

---

**TROUBLESHOOTING**

<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>CAUSE</th>
<th>SOLUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>FM: Hiss</td>
<td>Low signal strength</td>
<td>Check/move antenna. Move radio. Rescan local (high-strength) stations only.</td>
</tr>
<tr>
<td>DAB+: Burbling/intermittent cut-out</td>
<td>Low signal strength</td>
<td>Check/move antenna. Move radio. Rescan local (high-strength) stations only.</td>
</tr>
<tr>
<td>DAB+: 'No station available' message</td>
<td>Low signal strength</td>
<td>Check/move antenna. Move radio. Rescan local (high-strength) stations only.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Visit <a href="http://www.digitalradioplus.com.au">www.digitalradioplus.com.au</a> to see if your area receives “good” DAB coverage.</td>
</tr>
</tbody>
</table>
| Unable to pair with a Bluetooth device |                      | • Check at your radio is in Bluetooth mode, check at ‘Bluetooth’ is displayed and also ensure at the device you are trying to pair has Bluetooth switched on.
|                                        |                      | • Ensure at you are within range of the radio for Bluetooth functionality (less an 10 meters, line of sight).
|                                        |                      | • Ensure at any previously ‘paired’ devices have been disconnected
|                                        |                      | • If possible, turn off other nearby Bluetooth devices or disable their Bluetooth functionality. |
| No Sound                               |                      | Adjust the volume using the rotary control.
|                                        |                      | • You may have headphones connected. Either use the headphones to listen to your radio or unplug the headphones.
|                                        |                      | • Check at the mains power lead is connected at the back of the radio and the mains power wall socket is switched on.
|                                        |                      | • You may need to re-scan if the station you last listened to is no longer available. |

**CLEANING AND CARE**

- Unplug the adaptor from the power socket before cleaning the unit.
- Do not let water penetrate into the unit.
- Clean the housing using a lightly dampened cloth.
- Do not use sharp, scouring or aggressive cleaners.
- Do not use chemicals (such as gasoline or alcohol) to clean the housing.
ERROR MESSAGES

<table>
<thead>
<tr>
<th>MESSAGE</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>DAB Mode</td>
<td></td>
</tr>
<tr>
<td>OFF</td>
<td>AIR No DAB+ reception</td>
</tr>
<tr>
<td>ERR</td>
<td>The DAB+ signal has been interrupted</td>
</tr>
<tr>
<td>NO DAB</td>
<td>The listed station cannot be found</td>
</tr>
<tr>
<td>NO NAME</td>
<td>The current station does not broadcast an identity name</td>
</tr>
<tr>
<td>NO STATIONS FOUND</td>
<td>No DAB+ stations are available – check aerial</td>
</tr>
<tr>
<td>FM mode</td>
<td></td>
</tr>
<tr>
<td>NO TEXT</td>
<td>No RDS text information is available on this station</td>
</tr>
<tr>
<td>NO PTY</td>
<td>No RDS program type information is available</td>
</tr>
<tr>
<td>NO NAME</td>
<td>No RDS station name is being broadcast</td>
</tr>
<tr>
<td>General messages</td>
<td></td>
</tr>
<tr>
<td>?</td>
<td>LIST_INVALID</td>
</tr>
</tbody>
</table>

TECHNICAL SPECIFICATIONS

<table>
<thead>
<tr>
<th>ITEMS</th>
<th>SPECIFICATIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Description</td>
<td>DAB/FM/Bluetooth/NFC Digital alarm clock radio</td>
</tr>
<tr>
<td>Audio Output</td>
<td>1W RMS</td>
</tr>
<tr>
<td>Frequency ranges</td>
<td>FM: 87.5-108MHz; DAB: 174-240MHz</td>
</tr>
<tr>
<td>Bluetooth</td>
<td>Version 4.0 (A2DP/AVRCP)</td>
</tr>
<tr>
<td>LCD display:</td>
<td>High resolution display</td>
</tr>
<tr>
<td>Power Supply</td>
<td>Power input: DC5V / 3A AC adapter power input: 100-240V, 50/60Hz, 0.5A max. (Only use the provided adaptor)</td>
</tr>
<tr>
<td>*USB- power output</td>
<td>DC5V/2A</td>
</tr>
<tr>
<td>Dimension (LxWxH)</td>
<td>210mm x 80mm x 85mm</td>
</tr>
</tbody>
</table>

*USB port is used for device charging. This port will NOT support external multimedia files or software updates.

YOUR WARRANTY

THE ENCLOSED TERMS AND CONDITIONS RELATE TO THE WARRANTY PROVIDED BY RICHTER AUDIO PTY LTD (“Richter Audio”) (ABN 22 613 067 815) products purchased within Australia. This warranty applies for a period of 1 Year (12 months) from the date of purchase (“Warranty Period”).

GENERAL TERMS AND CONDITIONS OF STANDARD WARRANTY

1. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
2. The benefits to the consumer given by this Warranty are in addition to other rights and remedies of the consumer under a law in relation to goods or services to which the warranty relates, being the Australian Consumer Law.
3. Subject to Clause 1 above and the terms below, as your Standard Warranty, Richter Audio agrees to repair or replace at cost the Richter product, and any accessory supplied with the product, purchased by you in Australia when the product does not perform in accordance with the manufacturer’s specifications during the Warranty period.
4. To make a claim under the Standard Warranty you will need to:
   (a) Contact Richter Audio through our website www.richter.com.au for customer support.
   (b) Refund or replacement via your Richter Audio’s Authorised Retailer is available for a period of 14 days after purchase for goods that have been inspected and determined to have a major failure. Refund and exchange is not applicable if you change your mind after purchase.
   (c) Note that you will need to submit proof of purchase (e.g. delivery invoice or purchase receipt) with your claim.
5. Products presented for repair may be replaced by refurbished products of the same type rather than being repaired. Refurbished parts may be used to repair the products. Replacement of the product or a part does not extend or restart the Warranty Period.
6. If the product presented for repair is capable of retaining user-generated data, you are advised that repair of the product may result in loss of such data as a consequence of fault-find or repair process.
7. The product will be at the owner’s risk whilst in transit to and from the Richter Audio Service Centre, unless transported by Richter Audio or 3rd party transport booked by Richter Audio.
8. Richter Audio will bear the expense of transport where transported by Richter Audio. Any other expense of claiming the warranty will be covered by the owner of the goods.
9. Richter Audio may seek reimbursement of any costs incurred by them when the product is found to be in good working order. The owner of the goods will cover any return transport cost.
10. Products returned to Richter Audio by a courier and are damaged in transit by insufficient packing will be quoted and the cost of the repair will be covered by the owner of the goods.

EXCLUSIONS AND LIMITATIONS

11. Subject always to Clause 1 the Standard Warranty will not apply:
   (a) if the product has not been installed, operated, maintained or used in accordance with the manufacturer’s instructions or specifications provided with the product.
   (b) to damage, malfunction or failure resulting from alterations, accident, misuse, abuse, fire, liquid spillage, mis adjustment of customer controls, use on an incorrect voltage, power surges and dips, thunderstorm activity, acts of God, voltage supply problems, tampering or unauthorised repairs by any persons, use of defective or incompatible accessories, the operation of a computer virus of any kind, exposure to abnormally corrosive conditions or entry by any insect, vermin or foreign object in the product.
   (c) to damage arising during transportation, installation or while moving the product, or to any transportation costs of the product or any parts thereof to and from the owner, unless otherwise specified in this Warranty.
   (d) to any third-party software or hardware not contained in the product as originally configured by the manufacturer.
   (e) to any failure, to the extent that the failure is not a failure of the product to perform in accordance with its specifications.
Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.